

Your personal information is private and we are committed to preserving the privacy of all our customers. Our policy below outlines the type of personal information we collect and how we use it. By booking a table on our website, you are consenting to the collection, use and transfer of your information under the terms of this policy.

Personal Information

Certain personal information is required when making a reservation. This information usually includes your full name, telephone number and email address. It may also include the occasion that you are celebrating as well as any special requests.

Use of your personal information

Where you have consented, we may use your information to let you know by email news of special offers which may be of interest. If you do not opt in to receive these communications we will not send them to you. You may unsubscribe at any time using the link provided on all of our email communications.

Your details are never passed to any other companies for their marketing purposes.

Disclosure of your information

If you have requested to receive hotel news and offers by email, your name and email address will be given to a trusted third party who performs the service of delivering email campaigns on our behalf. Security measures are in place to protect your information from access by unauthorised persons, unlawful processing, accidental loss, destruction and damage. We will keep hold of your personal information for a reasonable period or as long as the law requires. You are always free to refuse to provide personal information to us but this may limit our ability to serve you. Please contact us to update any personal information.

IP addresses and server logs

Our website records IP addresses and produces server logs. This information is used solely for monitoring the volume of traffic the site receives and measuring the number of visitors. We do not use the information for tracking the activities of individual visitors to this site.

Use of cookies by this website

Cookies are small text files that are placed on your computer by websites that you visit. They are widely used in order to make websites work, or work more efficiently, as well as to provide information to the owners of the site. Any cookies that may be used by our website are used either solely on a per session basis or to maintain user preferences. Cookies are not shared with any third parties.

Google Analytics cookies (_utma, _utmb, _utmv, _utmz)

These cookies are used to collect information about how visitors use our site. We use the information to compile reports and to help us improve the site. The cookies collect information in an anonymous form, including the number of visitors to the site, where visitors have come to the site from and the pages they visit.

The Loft Lounge & Bar cannot be responsible for the content of external websites to which the site is linked. These sites will have their own privacy policies which may differ to that of the Loft Lounge & Bar.

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